

Privacy Policy Sublet Ede-Wageningen

Who we are

Sublet Ede-Wageningen is a house management agency and a trade name of Emerge Media. This privacy statement covers our website and services.

At Sublet Ede-Wageningen we are committed to maintaining the trust and confidence of our guests and the visitors to our website. We are not in the business of selling, renting or trading email lists with other organizations or companies for marketing purposes. In this Privacy Policy we provide the details on when and why we collect your personal information, how we use it, the limited conditions under which we may disclose it to others and how we keep it secure.

The legal grounds under the GDPR for collecting data are the execution of an agreement - serving you with house management, a place to stay and/or related services - and/or legitimate interest - maintaining our relationship and keeping you updated on new accommodation options that might serve your needs.

Types of data we collect

Website Cookies and Analytics

In order to gain a better insight into our guests and our website visitors, so that we can tailor our services accordingly, our websites use cookies (text files placed on your computer) to help us analyze how users use the site. This is only technical and functional, and does not identify anyone.

Contact Forms and Mailing Lists

We have a contact form on our website. The information you submit here - name, residence address, e-mail address, phone number, the dates of your stay, details of housing you offer, additional personal information, and specific arrangements and amenities you need - will be processed by our hosting and e-mail providers. These data will only be used to reply to your e-mails and provide the services you requested.

We can also use your e-mail address or phone number to contact you if we need to obtain or provide additional information, and to check every now and then that you're happy and satisfied. We don't trade your personal data with other organizations and businesses.

Payment Providers

We use payment providers Stripe and ING Bank for financial transactions. For more information, please see the privacy notices of these payment providers: <https://stripe.com/nl/privacy>, <https://www.ing.com/Privacy-Statement.htm>. We also use an online bookkeeping program to register transactions. For tax compliance we have to store payment information for a period of 7 years. All these systems are properly secured with a security certificate and passwords.

Third Parties

We don't share any of your personal data with third parties.

Access to your personal information

You are entitled to view, amend, or delete the personal information that we hold. E-mail your request to our marketing officer, mvdwoude@xs4all.nl.

Changes to this Privacy Policy

This privacy statement is tailored to the current use of our website and services. Any changes to this site or our services may lead to changes to this privacy statement.

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